



Elegant Enterprise Enablement™

Collaboration & Knowledge Management

Get the Right Information to the Right People at the Right Time

Collaboration and Knowledge Management (CKM) represents a set of advanced ComFrame services and supporting technologies that deliver seamless integration of enterprise information with synergetic communication and content management enablers across your workforce, regardless of your business type or industry.

Better Productivity and Decisions

ComFrame collaboration solutions simplify the complexities of managing siloed information while providing more accurate, reliable information and unified views of enterprise content and data to multiple constituents. We specialize in the integration of disparate applications and databases, including proficiencies in:

- ✓ Data integration
- ✓ Application and process integration
- ✓ Front-end integration

We help you gain better information for organizational planning and management decisions, including business analysis and reporting, business intelligence initiatives, performance management and other capabilities. Benefits include:

- ✓ Real-time interoperability and information access
- ✓ Capability to foresee future business status and results
- ✓ Greater ability to control information management costs
- ✓ Higher user confidence through information quality, accuracy and currency
- ✓ Better management of information delivery processes
- ✓ Enhanced customer self-service and satisfaction
- ✓ Single source of truth

Collaborative Framework

ComFrame has extensive experience developing and implementing open, scalable collaboration frameworks.

We deliver technology and services that help organizations become effective at sharing knowledge, finding information, automating workflow and collaborating more easily and more securely across organizational boundaries.

Our solutions give organizations a single, integrated platform for managing structured and unstructured information across enterprise intranet, extranet, and Internet portals and applications.

more →

ComFrame collaboration management solutions encompass:

- ✔ Workforce collaboration (intranet, extranet and Internet)
- ✔ Enterprise portals
- ✔ Enterprise information search capabilities
- ✔ Enterprise content management
- ✔ Shared business processes and forms mgmt.
- ✔ Business intelligence

ComFrame collaboration management solutions help you realize important business objectives:

- ✔ Improved business insight
- ✔ Better informed, more productive workers
- ✔ Streamlined business processes
- ✔ Comprehensive, centralized document access and control
- ✔ Simplified portal development and web content management by business experts
- ✔ Reduced reliance on IT for responding to change
- ✔ Real-time performance monitoring
- ✔ Compliance readiness
- ✔ Tighter integration with line-of-business systems
- ✔ Speed to market with new product/service offerings

Microsoft
GOLD CERTIFIED
Partner

Data Management Solutions
Information Worker Solutions
Business Intelligence
Custom Development Solutions

National Systems Integrator

Laying an Elegant Foundation with SharePoint

ComFrame leverages Microsoft Office SharePoint Server 2007 as the core platform for our collaboration and knowledge management solutions. From a foundational perspective, SharePoint provides a broad range of essential capabilities, including:

- ✔ **Strong information management enablement** – Too often, information is scattered across disparate systems and lost on employee desktops throughout the enterprise, making it difficult or impossible for workers to effectively share this information. SharePoint 2007 eliminates these roadblocks through:
 - ✔ **Document management** – SharePoint 2007 provides your workforce with a centralized location and mechanism for storing, managing, accessing and protecting documents.
 - ✔ **Content management** – SharePoint 2007 takes content creation and management out of IT and back into the hands of content owners through SharePoint Designer, wikis and blogs, while allowing for IT review and centralized management of content.
- ✔ **Unparalleled collaboration across the enterprise** – Achieving efficient collaboration across widely distributed users is difficult at best in today's business enterprise. Information captured during worker interactions is often scattered or lost. SharePoint provides a centralized platform that enables organized groups of users

to collaborate and capture all interaction results, including structured and unstructured information, phone and email conversations, for future use. When combined with Groove 2007, collaboration and capture can be extended to include ad-hoc groups.

- ✔ **A single, integrated platform for managing applications across the enterprise** – Rich, open services and an open API allow for rapid development of custom business systems and customized integration of off-the-shelf solutions into the enterprise.
- ✔ **A simple, familiar & consistent user interface** – Tight integration with desktop applications and a well-known user interface allow for rapid adoption of custom business systems and customized off-the-shelf solutions.

Proven Microsoft Results

ComFrame has delivered more than 300 successful projects for some of the Southeast's largest, most progressive companies across diverse industries, including more than a dozen recent SharePoint implementations. We have experience in:

- ✔ SharePoint 2003 and 2007 upgrades
- ✔ Implementation and customization of SharePoint 2007
- ✔ Development of custom web parts for SharePoint 2007
- ✔ Integration of SharePoint 2007 with other applications and BPM tools

For more information on CKM, call 800.905.0293 or email info@comframe.com.

CKM is part of ComFrame's Elegant Enterprise Enablement Suite™ including Business Intelligence, Web Branding, User Experience Engineering, Precision Application Services and ProtoSOA™ Enterprise SOA.

COMFRAME
precision software innovation

BIRMINGHAM • NASHVILLE • BEIJING
comframe.com • info@comframe.com • 800.905.0293